

"Not only has the BeerBoard initiative increased yields, but it has also brought automation and accuracy to our beverage reporting and ordering system."

Cary North, DO, Hooters of America, Texas Division

SITUATION

- · Hooters, system-wide, generates 23% of its sales from beer and wine
- · Draft beer control procedures included placing tickets in front of customers, physical counts, and placing buckets under drains
- · Completely relied on distributors to ascertain and deliver correct quantities of beer kegs, with limited knowledge of inventory on hand
- Absence of accurate and timely draft beer data

SOLUTION

- Implemented BeerBoard's draft beer solution at two locations for two accounting periods
- Management used BeerBoard tools to immediately identify and address draft beer loss due to spillage and giveaways
- · By presenting hard facts by shift to the staff, management eliminated all excuses for draft beer losses
- Executives now manage by exception using automated variance and after hours pouring alerts generated by the BeerBoard platform

RESULT

- Within days of implementing the BeerBoard solution, draft beer variance for both stores reduced from 12% and 16% respectively to below 4%
- · GMs save significant amount of time while accurately quantifying loss and reducing it easily, quickly and substantially
- Operators are also leveraging BeerBoard's ordering and inventory management tools
- Given the success at the two stores, Hooters rolled out the service to all corporate locations





COMPANY

Hooters of America, Inc.

LOCATIONS

Over 190 locations throughout the U.S.

DRAFT LINES

15 to 20 lines per store at HOA

POS SYSTEM

HOA-Proprietary

CUSTOMER SINCE

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